

NH ENHANCED 9-1-1 COMMISSION AGENDA
September 19, 2014

The following is the suggested Agenda for Friday, September 19, 2014 meeting of the Enhanced 9-1-1 Commission. **The meeting will commence at 11:00 a.m. at the Dwinell Building 50 Communication Drive, Laconia NH.**

1. Approval of the minutes of the June 27, 2014 meeting.

OLD BUSINESS

2. Division's Report

- A. Report on FY14 Surcharge Receipts (Elizabeth Bielecki, Director of Administration)**
1. Discuss year-to-date expenditures & surcharge

- B. Report on Data Operations; (Timothy Scott, Database Administrator)**
1. Update on Mapping & Database activities
2. Update on Emergency Notification System (ENS) and number of participating communities and agencies
3. School Statewide Telephony Emergency Preparedness Project (S.T.E.P.)
4. Discussion of elevator phones connected to the 9-1-1 system

- C. Status of Administration Section (Robert Christensen, Administration Manager)**
1. Administration Section Project Management
2. External Communications
 a. Semi-Annual Newsletter (August)
 b. 911 Outreach Events
3. Internal Communications
 a. All Staff Conference that took place on July 25, 2014
 b. All Staff Conference that will take place in early winter
4. Status of VoIP Providers

- D. Report on Special Projects (Sean Goodwin, GIS Administrator)**
1. Status of NHVIEWW
2. Status of School Safety and Security Mapping

3. Bureau of Emergency Communications (E9-1-1)

- A. Report on PSAP Operations and report on EMD (David Rivers, Chief of PSAP Operations)**
1. Update on PSAP operations
2. Agency Call Stats Report
3. Trainee Update

- B. Report on Next Generation 9-1-1 Phase I (Robert Brown, Information Technology Manager V)**
1. Remote site CAD system upgrades
2. Next Generation 9-1-1 Phase I

3. Plan to implement text message capability in PSAPs
 4. Status of responses from wireless providers for text messages
 5. Status of the implementation of “fast busy signal”
 6. Status of back up dispatch centers
 7. Report on conductivity to the 9-1-1 system other than SS7 trucks
- C. Report on Emergency Communications Items (Director Bruce G. Cheney, ENP)**
1. Update on SB239 and HB1265
 2. Status on IMV notification policy
 3. Status of the interoperability audit
 4. Vermont 9-1-1 system outage
 5. Formal opinion request – prepaid cellular phones
- 4. Communication Maintenance Bureau**
- A. Communication Maintenance (Director Bruce G. Cheney, ENP)**
1. Update on State Police Communications Maintenance
- 5. Bureau of Telecommunication**
- A. Report on State Telecommunication Bureau (Kevin Connor, Administrator IV)**
1. Status of the statewide VoIP project (Report in Packets)
- 6. Contractor’s Report**
- A. FairPoint**
1. Report on Network
- 7. NEW BUSINESS**
- A. Correspondence**
1. NH 9-1-1 & Public Safety News Brief
- B. Letter of Commendation**
1. Beth Morgan
- C. Emergency Communications Command Vehicle Event List**
- D. Election of Chair, Vice Chair and Secretary**
- 8. Schedule next meeting and adjournment**

Please contact the Division of Emergency Services and Communications at 271-6911 at least 2 business days prior to the scheduled meeting if special accommodations are needed for persons with disabilities to attend.